

INTRO TO DIALPAD

Nerd Power smarts don't end with simply providing our latest and greatest solar technology programs to customers. It also means giving each of our internal departments the tools they need to keep our mission of energy reduction and production rolling! Since communicating within Nerd and with each of our thousands of customers is a vital part of that mission, having a digital phone system that can grow with us creates more opportunities to connect with them and increases our internal capabilities to get them the amazing services we offer.



PHONE SYSTEM

With over 65,000 companies using their services worldwide, San Francisco based Dialpad offers the seamless and simple app based phone system needed to connect with customers and colleagues no matter where your desk happens to be! This course will guide you through the use of the Dialpad digital communication platform^{***}, as well as offering a brief introduction to the proper phone skills and etiquette you will need to master as you begin representing Nerd Power via phone.

******Not all Nerds will be given access to the Dialpad platform. IF you are issued a live Dialpad line, Nerd HR will send you an invite via email. If you are not issued a Dialpad account we ask that you utilize your Nerd Power email and personal cell line for all communications.***

DIALPAD TRAINING

Please click on the Dialpad links and videos below to view the **REQUIRED** content. Each link will launch a new web page. Once done please return to the Dojo here to continue your training . . .



- Account Page (Save to Favorites) [HERE](#)
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